

Artificial Intelligence for Public Sector Program (AIPSP for Teams)

Delivery: Instructor led Online in three parts

Course Structure: Approx. 10 Hours with program content, original frameworks, program reading, case studies, and strategic activity

Price: \$23,915 for up to 20 learners

AI for Public Sector Program

A Non-Technical Introduction to AI for Public Sector Professionals

Program Overview

This comprehensive program is designed for public sector professionals interested in better understanding and leveraging artificial intelligence strategically, effectively and responsibly.

Who Should Take this Program

The program is intended for leaders, managers and individual contributors across Government agencies looking to understand AI's implications and applications. No technical background is required.

Topics

Part One | Understanding Artificial Intelligence

- Core AI concepts and capabilities
- Traditional use cases across Government
- The Generative AI revolution
- Implications and the path forward

Part Two | Practical Applications

- Identifying and evaluating use cases
- Planning for Large Language Models
- Working with AI (including 'prompting')
- Hands-on demonstrations
- Implementation approaches

Part Three | Introduction to AI Governance

- Navigating external risks
- Implementing Responsible AI
- Understanding global regulation
- Designing effective governance
- Leading cultural transformation

Learning Objectives

- Understand AI fundamentals and their implications for the public sector
- Identify potential AI use cases and implementation approaches
- Evaluate AI solutions and guide teams through transformation
- Develop practical skills for working with AI systems
- Understand AI governance and risk management frameworks

- Lead cultural change while maintaining public service excellence

Expected Outcomes

Upon completion of this course, participants will have a solid foundation to approach AI integration for their teams and organizations with confidence and practical insight. This includes the ability to think about the AI opportunity:

- **Strategically:** Understanding what AI is (and isn't) to identify opportunities and obstacles
- **Effectively:** Learning from decades of Government AI implementations to hit the ground running
- **Responsibly:** Embracing AI opportunities while understanding and managing emerging risks

The program provides essential knowledge for public sector professionals navigating AI transformation, whether making strategic decisions, implementing AI initiatives, or developing hands-on skills.

PRE-REQUISITES

- Openness to learning new things
- Pre-program reading